



Mount Isa Institute of TAFE

Fact Sheet

CHC50702 – Diploma of Community Welfare Work

What career options do I have?

Graduates of the Diploma may seek employment in roles such as Program Manager, Welfare Worker, Social Welfare Worker, Case Manager, Assessor, Client Service Assessor, Co-ordinator, Case Co-ordinator, Family Services Co-ordinator, Early Intervention Co-ordinator, Local Area Co-ordinator, Program Co-ordinator, Service Co-ordinator, Support Facilitator and Community Worker.

What will I learn?

Workers in this role are usually also involved in service delivery, either direct client work and/or health promotion and community development projects. Workers at this level operate at an advanced skill level and may also have responsibility for the supervision of other staff and volunteers.

What qualification will I receive?

A Diploma of Community Welfare Work on successful completion or a Statement of Attainment for competencies achieved.

Where will I train?

Mount Isa and via external (remote) delivery.

How long will the training take?

Duration will depend on study mode selected. Approximately eighteen (18) months if studying full time

How will the training take place?

Full flexible mode – students will be expected to engage in self guided learning with the aid of workbooks.

What assessment methods will be used?

Assessment methods generally vary according to skills content of competency. May include: short answer responses, observations, demonstrations, projects, discussions, group participation etc.

Is there anything I need to bring?

A notebook and pen would be beneficial.

Am I eligible?

Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services. Prior to enrolment consider contacting the Client Information Centre to discuss your personal preferences for training outcomes.

Is what I already know taken into account?

Yes. Your history of study, skills and experience does matter. Consideration is given to your life and work experiences as well as formal and informal training. This may be applied using the national standard for Mutual Recognition or through Recognition of Prior learning (RPL). Documentary evidence will be requested.

When can I start?/How do I apply?

Contact the Client Information Centre for the latest course commencement dates and enrolment details. You will need to arrange an enrolment interview with one of Community Services teachers.

Can I go onto further training?

Successful completion may contribute to credit towards other Community Services Diplomas or Advanced Diplomas or Bachelor degree.

What else might I find useful?

Financial assistance with fees may be available through concessions, or via 'Time to Pay' payment plan. This and other information such as Student Support, Study and Library Assistance, Student Responsibilities, is found in the Mount Isa Institute of TAFE Student Guide/ Handbook.

As a student, you are able to receive extra help with your study and learning skills from learning support staff. If you feel you need this type of support at any time during your study please do not hesitate to ask, and arrangements can be made.

Where can I find more information?

Contact our friendly Client Information Centre staff on 4744 9999.

What is the program structure?

To gain this qualification, 19 units of competency are to be achieved. There are 15 core units, and 4 elective units.

Core units

CHCADMIN4B	Manage the organisation's finances, accounts and resources
CHCCD15B	Develop and implement a community development strategy
CHCCOM4B	Develop, implement and promote effective communication techniques
CHCCM3B	Develop, facilitate and monitor all aspects of case management
CHCCS402A	Respond holistically to client issues
CHCCWI3B	Work with clients intensively
CHCGROUP3C	Plan and conduct group activities
CHCINF5B	Meet statutory and organisational information requirements
CHCNET3B	Develop new networks
CHCOHS401A	Implement and monitor OHS policies and procedures for a workplace
CHCCORG28A	Reflect and improve upon professional practice
CHCCORG6B	Co-ordinate the work environment
CHCPOL3A	Undertake research activities
CHCPOL4A	Develop and implement policy
CHCAD4A	Provide advocacy and representation

You will need to complete 4 elective units that will be determined in consultation with the teacher and are subject to availability.

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