



Mount Isa Institute of TAFE

Fact Sheet

CHC41202 Certificate IV in Community Services Advocacy

What career options do I have?

This qualification covers workers who provide information, advice and advocacy. It would also be appropriate for community education and policy workers

What will I learn?

Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

What qualification will I receive?

Certificate IV in Community Services Advocacy.

Where will I train?

Mt Isa Institute of TAFE, video conference or by flexi mode at your own pace.

How long will the training take?

The duration of study will depend on the stream/pathway selected, your method of study and the number of competencies that you undertake at a time.

How will the training take place?

Face to face, video conference, or by flexi mode, attending some classes/correspondence.

What assessment methods will be used?

Assessment methods generally vary according to skills content of competency. May include: short answer responses, observations, demonstrations, projects, discussions, group participation etc.

Is there anything I need to bring?

Pen and paper.

Am I eligible?

Prior to enrolment, you will need to make an appointment for an initial interview with the Community Services Teachers to discuss your qualification level eligibility and personal preferences. Consideration will be given to your academic and/or work histories.

Is what I already know taken into account?

Yes. Your history of study, skills and experience does matter. Consideration is given to your life and work experiences as well as formal and informal training. This may be applied using the National Standard for Mutual Recognition or through Recognition of Prior Learning (RPL). Documentary evidence will be requested.

When can I start?/How do I apply?

Contact the Client Information Centre for the latest course offerings, costs and Community Services course interview.

Can I go onto further training?

Yes, there is a pathway to the Diploma in Community Services Work or Diploma in Community Welfare Work.

What else might I find useful?

Financial assistance with fees may be available through concessions, or via 'Time to Pay' payment plan, or industry scholarship. This and other information such as Student Support, Study and Library Assistance, Student Responsibilities, is found in the Mount Isa Institute of TAFE Student Guide/ Handbook and www.mtisa.tafe.qld.gov.au

As a student, you are able to receive extra help with your study and learning skills from Learning Support Staff. If you feel you need this type of support at any time during your study, please do not hesitate to ask, and arrangements can be made.

Where can I find more information?

Contact our friendly Client Information Centre staff on 4744 9999.

What is the program structure?

To gain this qualification, fifteen (15) units of competency are to be achieved. There are ten (10) core units, and five (5) elective units.

Core units

BSBCMN206A	Process and Maintain Workplace Information
CHCAD1C	Advocate for Clients
CHCAD3A	Undertake Systems Advocacy
CHCCD12D	Apply a Community Development Framework
CHCCOM3C	Utilise Specialist Communication Skills to Build Strong Relationships
CHCCS301A	Work Within a Legal and Ethical Framework
CHCCS405A	Work Effectively with Culturally Diverse Clients and Co-Workers
CHCNET2B	Maintain Effective Networks
CHCOHS301A	Participate in Workplace Safety Procedures
CHCPOL2A	Contribute to Policy Development

Elective Units Over page

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Elective Units

CHCAC3C	Orientation to Aged Care Work
CHCAOD2C	Orientation to Alcohol and Other Drugs Work
CHCMH1B	Orientation to Mental Health work
CHCCH1C	Orientation to Work in Social Housing
HLTHIR4A	Work Effectively in a Cross Cultural Context With Aboriginal and Torres Strait Islander people and Organisations

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